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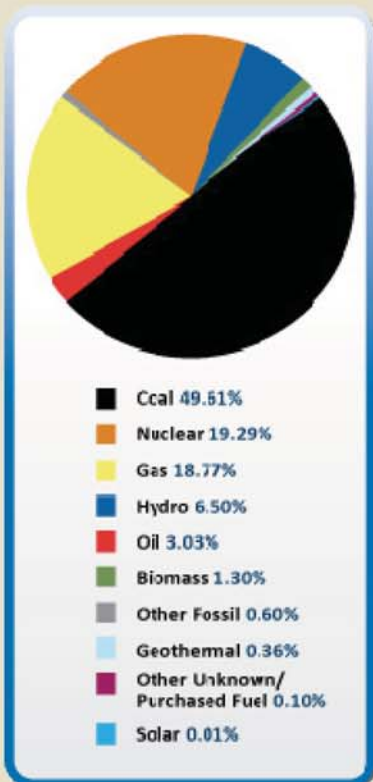
DID YOU KNOW?

Using energy resourcefully through more efficient products - such as ENERGY STAR-qualified appliances or light bulbs, or through more efficient generation, such as combined heat and power - reduces the amount of fuel required to produce a unit of energy output, as well as the corresponding emissions of pollutants and greenhouse gases.

Source: [ENERGY STAR](#)

MARKET TRENDS

Fuel Mix for U.S. Electricity Generation



Dear Allison,

[Thayer Corporation](#) welcomes you to this month's edition of Hot Topics & Cool Solutions. As March is winding into April, now is the time to be thinking of your air conditioning systems, and making sure they are ready for the warmer weather that awaits us. We can make sure your cooling systems are as energy-efficient as possible, as well as help you avoid your operating costs rising with the outdoor temperatures. We hope you find this month's newsletter beneficial!

NEW GUIDANCE ON IMPROVING INDOOR AIR QUALITY

Optimal Indoor Air Quality (IAQ) is essential to guarantee a healthy, safe indoor environment for all buildings. It also promotes ideal comfort conditions; increased productivity; and reduced operating expenses. A new book and CD titled [The Indoor Quality Guide: Best Practices for Design,](#)



[Construction, and Commissioning](#) provides guidance for improving IAQ by using proven strategies and techniques. The book, written in collaboration with [ASHRAE](#), the [American Institute of Architects](#), [BOMA International](#), the [U.S. Environmental Protection Agency](#), [The Sheet Metal and Air Conditioning Contractors' National Association](#), and the [U.S. Green Building Council](#), includes a number of tips for improving a building's IAQ, such as:

- Bringing IAQ into the earliest design discussions
- Recognizing that operations and maintenance is essential to long-term IAQ
- Limiting liquid water penetration and condensation and control indoor humidity
- Using enhanced filtration and air cleaning where indoor air quality is poor

Since people spend 90% of their time in an indoor environment, it is important that indoor air quality remains at acceptable levels. [Thayer Corporation](#), a Linc Service Contractor, can provide you with recommendations and services on how you can best accomplish reaching an optimal IAQ level. Their

Almost all forms of electricity generation have some level of environmental impact. This chart indicates that most of the electricity in the United States is generated from fossil fuels such as coal, natural gas, and oil.

SOURCE: [U.S. Environmental Protection Agency](#)

Q & A



QUESTION:

With the recent phase outs of certain refrigerants, how are Linc Service Contractors handling the change?

ANSWER:

[Thayer Corporation](#) and the Linc Service Network keep abreast of changes in government regulations as they occur through close relationships with industry experts and policy makers. Our relationships with refrigerant equipment manufacturers position us to have excellent pricing on equipment that uses the next generation of refrigerants. In addition, our refrigerant management and reclamation policies and procedures ensure that the refrigerants are being utilized in the most effective manner relative to cost and the environment.

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approach to Indoor Air Quality is comprehensive, cost-effective and designed to provide your place of occupancy with a more comfortable and productive work environment. Contact us today to discuss your IAQ options.

EPA AND DOE LAUNCH NETWORK TO HELP STATES INCREASE ENERGY EFFICIENCY PROGRESS

The [U.S. Environmental Protection Agency \(EPA\)](#) and the [U.S. Department of Energy \(DOE\)](#) recently launched the [State Energy Efficiency \(SEE\) Action Network](#). Through this



network, which was created to increase cost-effective energy efficiency improvements in homes, offices and buildings by 2020, the DOE, EPA, and other member organizations will assist states with their energy efficiency initiatives to help save money and protect the environment.

Working groups have also been created to help take on key issues including:

- Determining best practices and national protocols for residential program models
- Creating an idea exchange of financing solutions
- Finding innovative methods of evaluation, measurement, and verification
- Sharing new insights on the impact of information on customer decisions

[Click here](#) for more information about the new SEE Action Network.

GREEN INITIATIVES

ENERGY SMART

COMFORT ZONES

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